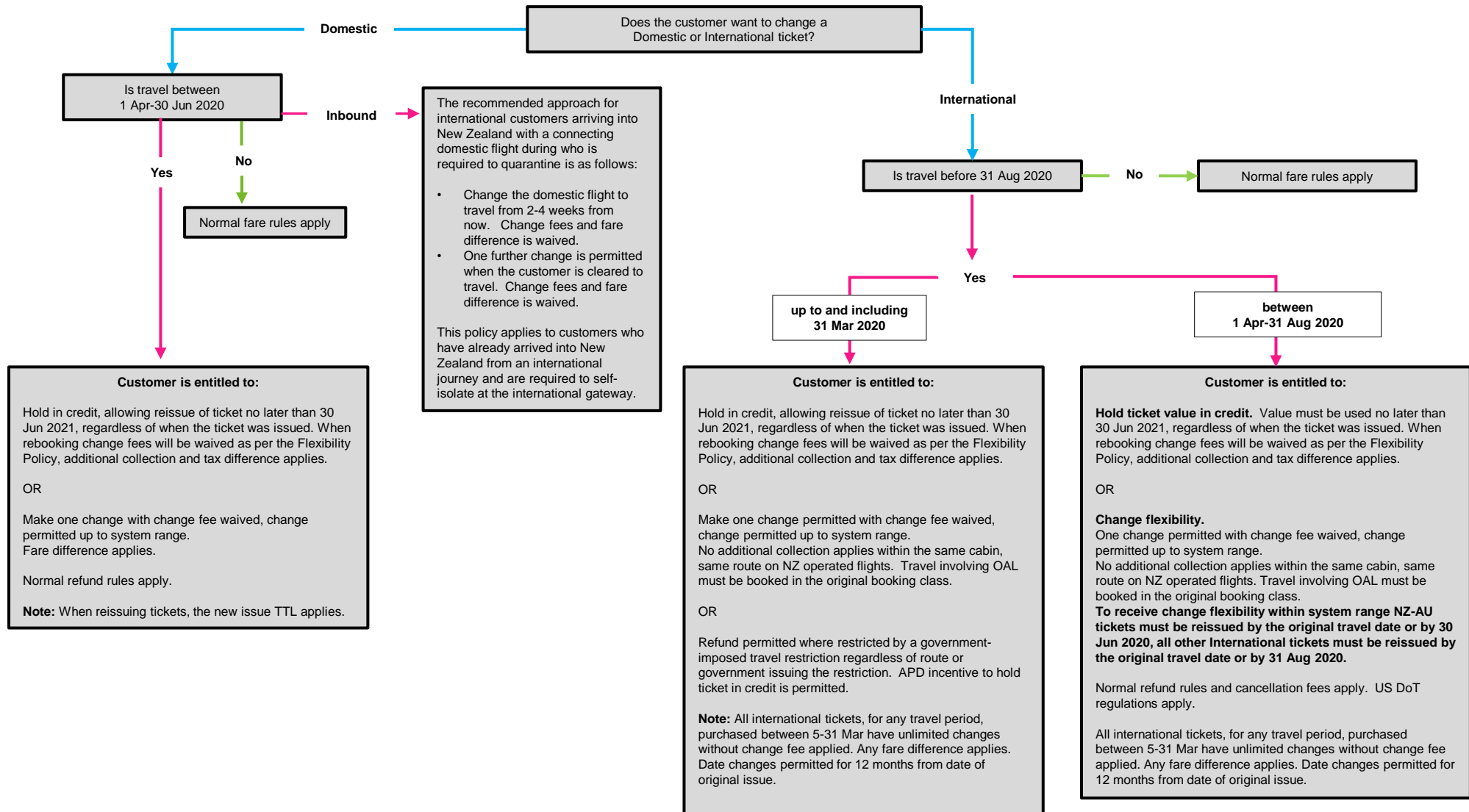


# Quick Reference Travel Trade Guide

## COVID-19 Flexibility Policy



The date of the first outbound journey dictates the flexibility policy to adhere to.

**Tickets held in credit:** All tickets held in credit are valid for rebooking by 30 Jun 2021. Travel is valid for 12 months from date of rebooking.